

*medco*

**YOUR PRESCRIPTION DRUG PLAN** **BENEFIT OVERVIEW**

Brought to you by Medco  
for The Motion Picture Industry Health Plan





## Your prescription drug benefit\*

You will make your co-payments according to the schedule in your summary plan description.

\*This information is an overview of your health plan's prescription drug benefit. Benefits and co-payments are subject to change by your health plan.

### Generic *doesn't mean* "Brand X"

Generic drugs may differ in color, size, or shape, but the FDA requires that the active ingredients have the same strength, purity, and quality as the

- Brand-name counterparts.
- Prescriptions filled with generic drugs often have lower co-payments.

Therefore, you may be able to get the same health benefits at a lower cost. You should ask your doctor or pharmacist whether a generic version of your medication is available and right for you. By using generic drugs, you may be able to receive the same high-quality medication while reducing your expenses.



## **The Medco Home Delivery Pharmacy Service™**

Home delivery offers safety, convenience, and often significant savings to members who use prescription drugs on an ongoing basis, such as to treat asthma or diabetes. Here are just a few reasons to use home delivery:


- Receive up to a 90-day supply of covered medication for one co-payment.
- Consult with a registered pharmacist at any time.
- Standard shipping and handling is free (express delivery is available for an additional charge.)

### **Get started with home delivery**

Ask your doctor to write a new prescription for up to a 90-day supply, plus refills for up to 1 year (as appropriate). Submit prescriptions:

**By mail**—Send your prescription, a home delivery order form, and the appropriate co-payment to Medco in the return envelope.

**By fax**—Only your doctor may fax a prescription. Ask your doctor to call **1 888 327-9791** for faxing instructions. Be sure to give your doctor your member ID number (Social Security number), and your Group ID number, which is on your MPIHP Benefit ID card. You will be billed later.



Your medication will be delivered to you within 7 to 11 days after you mail your first order. Refills and orders **using our automatic payment program**—may be received even faster. Make sure you have at least a 14-day supply of your medication on hand when you order. If you do not have enough medication, ask your doctor to write a separate prescription for a 14-day supply and have it filled at a participating retail pharmacy.

For additional order forms and envelopes, go to **www.medco.com** or call 1 800 987•5247.

### Refilling your prescription

It's easy to refill your home delivery prescriptions online, by telephone, or by mail. Have your member ID number (Social Security number) and the drug prescription number handy. If you choose to pay by credit card, please have that number available as well.

Be sure to reorder 14 days before your medication runs out so you always have enough medication on hand. You can find the refill date on your prescription bottle, on the refill slip that comes with every order, or at **www.medco.com**.

**Online**—Each time registered users log on to **www.medco.com**, prescriptions that are ready to be refilled are displayed in the personalized “My Page” and “My Prescriptions” centers. See “The Medco website” section for more information.

**Telephone**—Call **1 800 4REFILL (1 800 473-3455)** to use the automated refill system.

**Mail**—Use the refill order form that accompanies your prescription. Mail the form(s) with your co-payment to Medco in the return envelope.



## Paying for your medication

The fastest, easiest, and most secure way to pay for your prescriptions is with our automatic payment program. You may use Visa®, MasterCard®, Discover®/NOVUS®, American Express®, or Diners Club®. Enroll online at [www.medco.com](http://www.medco.com) or call 1 800 948-8779. You may also pay by check, money order, or credit card each time you order.

## The retail pharmacy service

It's more convenient to use a participating retail pharmacy for short-term prescriptions, such as antibiotics to treat infections. To find a participating pharmacy near you:

- Visit our website at [www.medco.com](http://www.medco.com) and use our online pharmacy locator.
- Call 1 800 987-5247 to use the automated pharmacy locator.
- Ask your retail pharmacist if they participate in the network.

### To order new prescriptions or refills at a participating retail pharmacy:

1. Show your MPIHP Benefit ID card at the pharmacy.
2. Pay your co-payment (the pharmacist will tell you the amount).
3. You will make your co-payment according to the schedule in your summary plan description.
4. You may receive up to a 30-day supply of medication (as appropriate).

### If you use a nonparticipating pharmacy, you must:

1. Pay the full cost of the prescription.
2. Complete a direct reimbursement claim form and submit it to Medco. You will be reimbursed, for up to a 30-day supply, at the rate of 85% of the allowable amount, less the co-payment. Reimbursement is based on generic or lower cost brand-name products, if either is available.

Request claim forms online anytime at [www.medco.com](http://www.medco.com) or through the interactive telephone system at 1 800 987-5247.



## The Medco website

If you have Internet access, you'll find convenient, timesaving features at [www.medco.com](http://www.medco.com). On our website, you can:

- Order and track the status of your home delivery prescriptions.
- Look over the Motion Picture Industry Health Plan-specific benefit information.
- Compare pricing for brand-name and generic drugs—for both home delivery and retail.
- Review your prescription history.
- Check and pay account balances.
- Request claim forms for prescriptions filled at nonparticipating pharmacies.

## Protecting your safety and privacy

Medco helps ensure the safe and effective use of prescription drugs by maintaining an electronic record of each member's health and prescription history. Through the state-of-the-art technology, important clinical factors are considered with each prescription: drug selection, dosing, interactions, duration of therapy, and allergies. Whether your prescriptions are filled through a home delivery pharmacy or at a participating retail pharmacy, Medco is working to keep you healthy and safe.

## Controlled substances

Please note: The dispensing of certain controlled substances and other prescribed drugs is governed by the pharmacist's judgment and dispensing restrictions, such as quantities allowed. Federal law prohibits the return of dispensed controlled substances.



## Protecting your privacy

Your privacy is important to us. Medco uses health and prescription information about you and your dependents to administer your plan. This process generally involves reporting information to your health plan. To ensure your privacy, we use a sophisticated system to carefully monitor this process and we comply with Federal law, including the HIPAA privacy standards.

## Coverage management

To help control costs, your Motion Picture Industry Health Plan has certain coverage limits. For example:

- Drugs used for cosmetic purposes may not be covered.
- Some drug quantities may be limited within a specified time period.

In some cases, we need more information from your doctor to determine whether your use of the medication meets your plan's coverage criteria. We will notify you and your doctor of the decision in writing. If approved, the letter will indicate the amount of time for which coverage is valid. If denied, an explanation will be provided, along with instructions on how to submit an appeal if you choose.

# Information anytime

## Internet

You can visit us at [www.medco.com](http://www.medco.com) to:

- Order and track the status of home delivery prescriptions.
- Check your plan-specific coverage.
- Obtain order forms, claim forms, and envelopes.
- Locate a participating retail pharmacy.

## Important telephone numbers

Most Medco services are available 24 hours a day, 7 days a week, except Thanksgiving and Christmas.

## Member Services

Call Medco at 1 800 987•5247 to:

- Request home delivery order forms and envelopes.
- Find a pharmacy that participates in the Medco network.
- Speak with a Member Services representative.
- Request claim forms for prescriptions filled at nonparticipating pharmacies.
- Speak with a registered pharmacist.

## To refill prescriptions

To refill a Home Delivery Pharmacy Service prescription using our automated system, call **1 800 4REFILL (1 800 473-3455)**.

## Doctor faxes

To fax your prescriptions to the Home Delivery Pharmacy Service, ask your doctor to call **1 888 327-9791** for instructions.

## Credit card payments

To arrange credit card payment for all your home delivery prescriptions, call **1 800 948-8779**.

## TTY

To access TTY service for hearing-impaired members, call **1 800 759-1089**.

## Braille

To request labels printed in braille for Home Delivery Pharmacy Service prescriptions, call **1 800 987-5247**.

Medco manages your pharmacy benefit at the request of the Motion Picture Industry Health Plan.

