



May 19, 2014

Name

Address

Street, City, ZIP

Dear Participant:

In October of 2013, the Motion Picture & Television Fund (MPTF), which runs five Southern California-area health centers and The Industry Health Network of physicians, announced its intent to partner with UCLA Health and bring MPTF outpatient care under the UCLA Health umbrella. Effective June 1, 2014, ownership of the MPTF Health Centers will be transitioned to UCLA Health.

#### **UCLA-MPTF Health Centers**

On June 1, 2014, current MPTF physicians and staff will become UCLA employees, and you will see signs and logos displaying the UCLA Health-MPTF relationship on facilities, printed forms, and other materials.

#### **What's the Same**

If you are currently seeing an MPTF physician or if you plan to use an MPTF facility on or after June 1, 2014, you should expect few, if any, changes to your medical care or to the level of service you have come to expect. The Health Centers will continue to accept Motion Picture Industry Health Plan insurance, Medicare and all previously-accepted insurance plans, and your services and co-pays remain unchanged. Additionally, the names, locations, hours, contact numbers and email addresses for the Health Centers will remain the same (Bob Hope, Santa Clarita, etc.). Enclosed for your convenience is a brochure with information about the Health Center locations and additional background about the UCLA Health-MPTF relationship.

#### **What's Different**

Every patient receiving a service from the Health Center will be required to complete a New Patient consent-to-treatment form for UCLA Health. The form will be given to you upon your first visit to a provider at one of the UCLA Health-MPTF Health Centers. In addition, outpatient surgeries will no longer be performed at The Wasserman Campus in Woodland Hills. Instead, patients will be directed to the Specialty Surgery Center (SSC) of Encino. There, a UCLA Health-MPTF concierge will greet and assist you. Finally, using the current MPTF staff, UCLA Health will now oversee the TIHN physician referral network. For more detailed information about changes resulting from the UCLA-MPTF partnership, please see the enclosed Frequently Asked Questions.

For more information about the UCLA-MPTF transition, please visit [www.mptf.com](http://www.mptf.com) or call your local Health Center or the UCLA-MPTF main line at (800) 876-8320.

Sincerely,

The Motion Picture Industry Health Plans



## **MPTF Health Centers Transition to UCLA Health** **Frequently Asked Questions**

- **What's happening to the MPTF Health Centers – and when?**  
As of June 1, 2014, MPTF's five outpatient health centers and ancillary facilities, including its lab, radiology department, surgery centers and The Industry Health Network (TIHN), will operate under the umbrella of the UCLA Health system. MPTF staff and physicians will become UCLA employees, and after the transition date, new signage and logos will announce the partnership on MPTF buildings and facilities, as well as on printed forms and materials. However, the names, locations, contact numbers and email addresses for the health centers will remain the same (Bob Hope, Santa Clarita, etc.).
- **Why is MPTF doing this?**  
MPTF believes that aligning with UCLA Health System, a renowned medical and academic institution, is the best thing MPTF can do to ensure long-term continuity for its patients and physicians. Like, MPTF, UCLA prioritizes patient engagement and keeping industry members and their families healthy.
- **Will the UCLA-MPTF Health Centers continue to exclusively serve the entertainment industry?**  
Yes. UCLA intends to operate them exclusively for the entertainment industry.
- **How will this affect me and other entertainment industry employees who use MPTF for our health care?**  
It should have very little impact on your care. You will have access to the same physicians and high-quality care at the same physical locations. In addition, you still have access to the premier specialty care and medical innovation for which UCLA is known.
- **What will change?**
  - In accordance with standard UCLA Health procedures, every MPTF patient will be required to complete a New Patient consent-to-treatment form. The form will be provided to you on your first visit to a provider at one of the UCLA-MPTF Health Centers. As of June 1, 2014:
  - Outpatient surgeries no longer will be performed at The Wasserman Campus in Woodland Hills. Instead, patients will be directed to the Specialty Surgery Center (SSC) of Encino located at 16501 Ventura Boulevard (at Hayvenhurst), Suite 103, Encino, CA, 91436 (818) 501-1080.
  - Lab-work will be processed by a UCLA facility located in Van Nuys. Processing times will not be affected, but the provider name on the Explanation of Benefits (EOB) will be UCLA's BURL lab.

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- The Industry Health Network (TIHN) will be administered by UCLA.
- UCLA-MPTF signage and logos will start to appear on facilities and forms.
- Physician badges will display UCLA branding.

- **Will Health Center hours of operation and contact phone numbers remain the same?**

Yes. Clinic hours will remain unchanged and you can schedule appointments by calling your individual Health Center or by speaking with a physician.

- **Will the Health Centers still take my insurance?**

Yes. As of June 1, 2014, the Health Centers will continue to accept Motion Picture Industry Health Plan insurance, Medicare, and all the insurance plans they accept today.

- **Will this cost me more money? Will I have a larger co-pay or co-insurance requirement?**

No. Your services and co-pays will remain unchanged.

- **Whom do I call if I have a question about referrals or items on my bill?**

Questions about referrals or billing should be directed to your Health Center directly or to the UCLA-MPTF Call Center at (800) 876-8320.

- **Can I still get my annual physical at UCLA-MPTF Health Centers?**

Yes, and if you are a PPO Participant in the Motion Picture Industry Health Plan and the exam is to be fully covered, you must use a UCLA-MPTF physician.

- **Will I have the same access to my MPTF physician?**

Yes.

- **Will I have to use the UCLA hospital in Westwood or UCLA specialists?**

No. As before, your primary care physician will refer you to appropriate specialists and sub-specialists in The Industry Health Network (TIHN), and if necessary, they will admit you to the best hospital for both your care and personal needs. These practitioners and hospitals may or may not be associated with UCLA.

- **Can I use and apply my MPTF/TIHN benefits at *any* UCLA Health Center?**

No. You must still use the UCLA-MPTF facilities to receive your maximum benefit.

- **Will special MPTF facilities and programs continue to operate?**

Yes. UCLA-MPTF will continue to provide the *Age Well*, *Palliative Care* and *Bridge to Health* programs. Physical therapy services will continue to be available at former UCLA Health-MPTF locations, and the mobile Health Wheels and on-site DreamWorks Animation clinics will continue operating, as before.

**For more information, visit [www.mptf.com](http://www.mptf.com), call your Health Center directly or call (800) 876-8320.**